

**USE OF TECHNOLOGY AS A STRATEGY BY KENYA
POLICE IN DETECTION OF CRIMES IN NAIROBI CITY**

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ABSTRACT

Information and communications technology (IT) has revolutionized the way people live, learn, work and interact. As crime and criminal activities have become more sophisticated and new trends in crime patterns have developed, law enforcement agencies have responded by enhancing their equipment and technologies. The research objective was to determine the level of application of technology as a strategy by Kenya police to detect crimes in Nairobi City. This was a case study. It involved an intense and comprehensive study on the level of application of technology as a strategy by Kenya police to detect crimes. Primary data source was used in this study where data was obtained through interactive interviews. The nature of data collected was qualitative and was therefore analyzed using content analysis technique. In regard to the level of application of technology, the study established that Kenya police force has not adopted latest technological advancements in crime prevention. Kenya police force hardly uses soft technologies which enable strategic use of information to prevent crime. The key finding was that Kenya police use personal mobile phones and walkie-talkies as the main communication equipment in crime prevention. With reference to application of Technology in innovation, the study established that technology has not been used to improve efficiency in crime detection by Kenya police force. However, the use of mobile phones has enables police officers to call for assistance whenever they come across crimes. The study recommends structural reengineering of technological hardware and software at the Kenya police force. There is a need for the purchase of modern equipment that sends real time data on crime. The purchase of modern equipment will enable effective crime prevention and crime management. The study recommends that Kenya police should institute technology in its strategic management approaches and in corporate governance. Technology should be treated as a tool to improve corporate image by increasing public participation in crime prevention and management.