

College of Biological and Physical Sciences ICT Department carries out Internal Audit



Chief ICT Officer, Patricia Gitonga (Second Left) demonstrating how CBPS helpdesk system works during CBPS ICT Audit. Looking on are Ms. Auma, Auditor (Sited Right), Mr. Juma, Lead Auditor (Second Right) and Mr. Kimani, Senior ICT Officer

The ICT department in the college of Biological and Physical sciences was audited by the college internal auditors. Led by the Lead Auditor Mr. F. Juma and Ms. Elsa Auma (Auditor) the internal auditors were keen to establish the effectiveness of the University QMS and areas which needs improvement. During the audit which took place on October 23, 2015 the internal auditors reviewed the ICT performance in areas of ICT documentation, infrastructure, customer care, helpdesk, and quality objectives among other areas relevant for delivery of ICT services in the College.

Present during the internal audit process were: Patricia Gitonga, Chief ICT Officer, Winnie Codawa (College Web Communication Office) and Martin Kimani (Senior ICT Officer)

among others. The internal audit is significant for the ICT department, the report generated after the audit will help ICT seal weaknesses identified in the 14th Internal Quality Audit and KEBS Surveillance carried out early in 2015 help the department deliver efficient services to users by conforming to the ICT policy and standards of the college.